

Terms of business

1. GENERAL INFORMATION

These terms of business (the “Terms of Business”) apply to purchases on the websites (the “Website”) and by telephone provided by:

The Royal Danish Theatre and Orchestra
August Bournonvilles Passage 8
DK-1055 Copenhagen K
Business reg. (CVR) no.: 10 84 22 55
E-mail: admin@kglteater.dk
Tel.: + 45 33 69 69 33

2. ORDERING

2.1 General

When ordering through our Website, you must inform your name, address, e-mail, age, telephone number if applicable, and payment card details. Your personal data are processed in accordance with our [privacy policy](#).

You must be at least 18 years old to purchase a subscription on our Website.

2.2 Completing your order

When you click on “Pay”, a receipt is displayed on your screen, which is an automatic confirmation that we have received your order. You will subsequently receive an e-mail with an order confirmation. Once payment is completed, the amount will immediately be withdrawn from your account. If you choose to pay via a payment link, we will reserve the tickets for you for 24 hours, but no later than the day before the performance. After this period, the tickets will be released for sale if they have not been paid for.

The Terms of Business are subject to reservations for any errors and changes in prices, performance days, repertoire, cast etc.

Purchase agreements between you and us, consisting of the order confirmation and the Terms of Business, may be in Danish and English.

Purchase agreements entered into, i.e. the order confirmation and the Terms of Business, will be kept by us. You can receive a copy of your purchase agreement by sending an email to kundeservice@kglteater.dk.

3. PRICES AND PAYMENT

3.1 Prices

All prices on our Website are stated in Danish kroner (DKK) including VAT.

3.2 Means of payment

You can use the following means of payment on our Website:

- Mastercard
- Visa
- Visa Electron
- Dankort
- Diners Club
- Eurocard
- Maestro
- MobilePay

No card fees will be charged on the Website.

4. TICKETS AND GIFT VOUCHERS

4.1 General

4.1.1 Tickets

The ticket with the printed bar code/QR code is your access pass to a specific event. The ticket is only valid if the bar code/QR code is active. This means that tickets that have been cancelled due to loss or

exchange for another day etc. are not valid. The bar code/QR code will only allow access to an event once. This means that the ticket cannot be used more than one time and cannot be copied.

Please note that it is illegal in Denmark to offer and re-sell tickets at a higher price than the original cost (including service costs). Unlawful copying or re-sale of tickets may entail that you will not gain access to the performance.

4.1.2 Gift vouchers

Gift vouchers are valid for a period of three years from their date of issue. The expiry date is stated on the gift voucher or can be informed by contacting our Customer Service.

Gift vouchers cannot be used for events where the tickets are not sold by the Royal Danish Theatre.

4.2 Practical information by text message

If you indicate your mobile number in your customer profile or when purchasing your ticket, you will receive practical information about the performance by text message (cancellations, changes to the performance, meeting place etc.)

4.3 Service costs

A service cost of DKK 20 per ticket will be charged.

Service costs are not refundable. In the event of cancellations, the service costs together with the ticket amount can be used to purchase new tickets or be issued as a credit voucher.

For Sæson+ or 6+ members, however, no service costs are charged in connection with purchase of tickets.

4.4 Modes of delivery

We offer the following modes of delivery:

- Electronic delivery

If you buy an electronic ticket, you can either print the ticket and bring it to the performance or show the ticket on your phone or tablet.

If you buy an electronic gift voucher, the voucher will be sent to your e-mail address or mobile phone.

- Delivery by DAO

In connection with purchases on the Website, it is also possible to have the tickets and gift vouchers sent by DAO. Tickets and gift vouchers will be sent to you by ordinary post to the address you provided in connection with your purchase.

We send tickets and gift vouchers all over the world.

4.4.1 Time of delivery

- Electronic delivery

If you purchase an electronic ticket, you will receive the ticket by e-mail after having made payment online. The ticket will also be available on the Royal Danish Theatre's website when you log in to My Profile

If you purchase an electronic gift voucher, you will receive the gift voucher by e-mail or on your mobile phone after paying online.

- Delivery by DAO

If your tickets or gift voucher are sent to you in Denmark, you will normally receive them 10 business days after the purchase at the latest.

If your tickets or gift vouchers are sent to countries outside Denmark, including the Faroe Islands and Greenland, a delivery time of up to 14 business days should be expected.

If you have not received the tickets or gift voucher within the period specified, you may contact our Customer Service at tel. +45 33 69 69 69 or kundeservice@kglteater.dk. Customer service will then send you new tickets or gift vouchers – and of course at no cost to you.

4.4.2 Delivery prices

- Electronic delivery

This mode of delivery is free of charge.

- Delivery by DAO

This mode of delivery costs DKK 60 incl. VAT. The amount covers our costs of printing, packing and postage.

5. ARRIVAL AT THE THEATRE

The performance starts at the time stated on the ticket, and we recommend that you arrive in good time before the performance starts.

If you arrive after the performance has started, you are not guaranteed access until after the first intermission. This applies to all stages.

6. CANCELLATION

If the performance for which you have tickets is cancelled, you have the option to exchange your tickets for another performance, have the ticket amount issued as a credit voucher or have the amount paid out to your bank account, provided that:

- The performance is one of the Royal Danish Theatre's own performances and
- The cancellation takes place before the beginning of the first intermission

If the cancellation takes place after the beginning of the first intermission, you are not entitled to a refund or exchange of your ticket, issuance of a credit voucher, or have the amount paid out to your bank account.

With your credit voucher, which contains the refunded amount, you can purchase new tickets.

If a performance is cancelled, we will inform you by e-mail and text message if you have indicated your mobile number in your customer profile or in connection with the purchase of your ticket.

7. EXCHANGE OF TICKETS

7.1 Indoor performances

If you wish to change the date or performance you have chosen, we are happy to exchange your tickets as late as 24 hours before the performance. Your tickets may be exchanged for another day or another performance, but not for gift vouchers or cash. Previously paid service costs are non-refundable and are not included in the exchange amount. There will be a service cost of DKK 20 for each new ticket (however, there will be no service cost for the exchange of Sæson+ or 6+ tickets). If you choose to exchange for more expensive tickets, you will need to pay the price difference. If you exchange for cheaper tickets, you will

receive a credit voucher for the difference. Alternatively, you may choose to donate the price difference to the theatre.

You can exchange your tickets online via “My profile” or by calling our Customer Services at tel. +45 33 69 69 69. The exchange cannot take place by letter or e-mail. Outside the telephone hours of our Customer Service, tickets may also be exchanged by appearance in person at the ticket office of the relevant stage up to an hour before the performance. On performance days, the ticket office at the Opera House, the New Playhouse and Old Stage are open two hours before the performance and until the performance starts.

7.2 Outdoor performances

Tickets for the Theatre’s outdoor performances can be exchanged to the same performance on another day if seats are available. The exchange must take place not later than three days before the performance. Previously paid service costs are non-refundable and are not included in the exchange amount. There will be a service cost of DKK 20 for each new ticket (however, there will be no service cost for the exchange of Sæson+ or 6+ tickets). If you choose to exchange for more expensive tickets, you will need to pay the price difference. If you exchange for cheaper tickets, you will receive a credit voucher for the difference. Alternatively, you may choose to donate the price difference to the theatre.

You can exchange your tickets online via “My profile” or by calling our Customer Services at tel. +45 33 69 69 69. The exchange cannot take place by letter or e-mail. Outside the telephone hours of our Customer Service, tickets may also be exchanged by appearance in person at the ticket office at the old stage or the relevant outdoor venue. On performance days, the ticket office at the Old Stage is open two hours before the performance and until the performance starts.

8. TERMS OF UNG+

8.1 About Ung+

8.1.1 General

Ung+ gives you access to all stages and all performances at the Royal Danish Theatre, provided that seats are available from 2 weeks before the performance date in categories C to H.

Ung+ is only available to youths who are at least 18 years of age and under 25 years of age. Therefore, you must always show a valid photo ID to access performances booked through Ung+.

You can purchase Ung+ as an annual or semi-annual membership or as a monthly subscription.

8.1.2 *User profile*

To purchase and use the Ung+, you must register as a user on our Website.

Via your user profile, you can book tickets covered by Ung+ and buy additional tickets, though at full price.

8.1.3 *Booking*

You can book a ticket for a performance no earlier than two weeks before the scheduled performance date, provided that seats are available in categories C to H.

8.1.4 *Material breach*

We will cancel your subscription or membership without notice and deactivate your user profile if you use Ung+ in material breach of the Terms of Business. If we cancel your subscription or membership due to material breach, you will receive no refund of amounts already paid.

The following are examples, though not exhaustive, of use considered material breach:

- If you use your subscription or membership for Ung+ after you have turned 25
- If you share your subscription or membership for Ung+ with others
- If you fail to show up for three booked performances

8.2 **Annual or semi-annual membership for Ung+**

8.2.1 *Payment*

You can purchase Ung+ as an annual or semi-annual membership. When ordering the annual or semi-annual membership, a one-off amount is payable covering payment for a 12-month or 6-month period. Payment takes place by creation and/or renewal and is charged to your account on the date of creation/renewal.

8.2.2 *Period of validity*

When you purchase Ung+ as an annual or semi-annual membership, the membership will apply from the date of activation and the next 12 or 6 months. This applies even though the annual or semi-annual membership is purchased outside the season. The annual or semi-annual membership will expire automatically.

Each time you purchase a new Ung+ membership, the terms of business in effect at the time of purchase will apply. You can find the current terms of business on the website under “Terms of business.”

Your membership for Ung+ cannot be used after you have turned 25. After you have turned 25, you will no longer gain access to performances booked through your membership for Ung+. You can only purchase an annual or semi-annual membership if you are able to use its full duration. For example, you can only purchase an annual membership until you turn 24 – after your 24th birthday this is no longer an option.

8.3 Subscription for Ung+

8.3.1 Subscription period and termination

Your subscription runs for a subscription period of one month at a time. The subscription is continuous and will therefore be renewed automatically unless it is terminated. The subscription may be terminated by both parties at a notice of one month for expiry at the end of a subscription period.

Any change or termination of the subscription may take place via kundeservice@kglteater.dk.

Your subscription cannot be used after you have turned 25. After you have turned 25, you will no longer gain access to performances booked through your subscription for Ung+. As the subscription is continuous, it is your responsibility to cancel the subscription before you turn 25.

8.3.2 Period of commitment

A period of commitment of five months applies to the subscription. After expiry of the five months, the subscription may be terminated for expiry at the end of the current subscription period.

If you turn 25 during the period of commitment, you will not be bound from the date when you turn 25.

8.3.3 Payment of the subscription

The subscription is payable prior to each subscription period. Payment will be charged to the payment card that you used when ordering, unless you change this. We will withdraw the payment on the last calendar day of each subscription period or on the first working day thereafter.

You can withdraw your consent to automatic payment via your payment card at any time. Any future amounts charged to your payment card will then be considered unauthorised within the meaning of the Danish Payments Act (*betalingsloven*).

If your consent is withdrawn, and payment therefore is not made when due, this will be considered a breach of the subscription agreement. The total expenses per billing period for the subscription will be stated when ordering and in the order confirmation.

We reserve the right to cancel the subscription in case of late payment or non-payment.

8.3.4 *Change of subscription terms*

You will be notified via "My profile" of any minor changes to the subscription terms.

In case of substantial changes, such as change of prices, you will be notified by e-mail at a notice of at least 30 days. In such cases, you may cancel the subscription without notice until the changes take effect. If you do not cancel the subscription before this deadline, you will be bound by the revised terms. Substantial changes to the subscription terms, other than price changes, may occur in the following situations:

- Changes in legislation or practice
- Changes to the services offered by the Royal Danish Theatre
- Changes due to technical or security considerations

However, we may change the terms of your subscription on an ongoing basis without notice if they are exclusively to your advantage.

8.3.5 *Change of prices*

The prices of the subscription are adjusted every year as at 1 January pursuant to the net price index of Statistics Denmark (*Danmarks Statistik*). The price adjustment will not take effect until the following subscription period.

We are also entitled to regularly change the prices of the subscription. Prices may be changed in the following situations:

- Changes in law or practices
- Inflation
- Market developments in the prices for our services
- Increased costs of our services, including costs of administration, distribution and staff.

9. CHILD AND YOUTH TICKETS

Child tickets (below the age of 12) can be bought at a 50 % discount compared to the price of an adult ticket for the seat in question.

Youth tickets (12 to and including 24 years) can be bought at a 40 % discount compared to the price of an adult ticket for the seat in question.

10. TERMS OF SÆSON+, 6+ AND 3+

10.1 General

You can purchase a membership for Sæson+, 6+ or 3+, but they cannot be combined within the same season. When you purchase a membership, you will receive the benefits and discounts listed in the benefits table below.

Benefits and Discounts	Scene+	3+	6+	Sæson+	Ung+
5% discount on standard tickets		X			
10% discount on standard tickets			X		
15% discount on standard tickets				X	
Fixed seats on the main stages				X	
Early access to season performances		X	X	X	
Buy tickets for children under 12 with 50% discount on the member price			X	X	
Buy tickets for youth under 25 with 40% discount on the member price			X	X	
4 beverages per person per series				X	
1 free program for performances with ticket			X	X	
No service fees on tickets			X	X	
10% discount on guided tours		X			
20% discount on guided tours			X	X	
Membership card for companion			X	X	

Free exchange service			X	X	
Free access to "Tæt på kunsten"			X	X	X
Last-minute access to selected "Tæt på kunsten" events (new)		X			
10% discount at DKT bars and cafés		X	X	X	
10% discount at DKT restaurants		X	X	X	
50% discount on Q-Park at Magasin		X	X	X	
Access to special discounts	X	X	X	X	X
Newsletter with special offers	X	X	X	X	X

A membership for Sæson+, 6+ or 3+ is purchased for the entire season running from 1 August to 31 July. A membership is not automatically renewed, and you must therefore purchase a new membership. When purchasing a new membership, the terms of business at the time of purchase will apply. You can find the current terms and conditions on the website under "Terms of business."

10.2 Beverages

10.2.1 Sæson+ members

With the Sæson+ membership, you receive 4 free beverages per seat purchased for a season. For example, if you have purchased a Sæson+ membership with 3 seats, you are allocated a total of 12 beverages, which you may use throughout the season. Regardless of whether the purchaser of a Sæson+ membership shares their benefits with others, all beverages remain with the purchaser, and only the purchaser may dispose of them. No additional free beverages are granted when purchasing extra tickets.

10.2.2 Free beverages in general

You can choose between wine, beer, soft drinks, water, coffee or tea. You can redeem the beverages at all the Royal Danish Theatre's restaurants, bars and cafés – remember to bring your season card.

The beverages will be allocated to the customer profile at the start of the season on 1 August and may be used until the end of the season on 31 July. The account will then be reset. Beverages cannot be transferred from one season to the next.

Beverages cannot be redeemed at Moesgaard or Ulvedalene.

10.3 Exchange of tickets

As a Sæson+ or 6+ member, you do not pay service fees when exchanging your tickets, regardless of whether the exchange is made online or by phone. If you choose to exchange for more expensive tickets, you will need to pay the price difference. If you exchange for cheaper tickets, you will receive a credit voucher for the difference. Alternatively, you may choose to donate the price difference to the theatre.

10.4 Advance reservations with Sæson+

Please note that with Sæson+, you have fixed seats on the main stages, which are reserved for you in advance.

If in the previous season you purchased one or more seats in addition to your Sæson+ membership, we will automatically reserve the same number of seats when we pre-reserve your Sæson+ membership for the upcoming season. These are the same seats from the previous season that will be reserved for the coming season. The seats are reserved for the purchaser, not for the individuals with whom the membership may be shared. If the seats or the number of seats need to be changed, please contact the Royal Danish Theatre's Customer Service.

If you do not renew your membership within the deadline stated in the material we send to you prior to a new season, the seats will be released.

10.5 Sharing of membership benefits

If you have purchased a Sæson+ or 6+ membership with multiple seats, you may share the benefits included in your membership — proportionally to the number of seats you have purchased. For example, if you have purchased a membership with 3 seats, you may share your benefits with 2 other people, who will get the same benefits as yours; see section 10.1 the benefits table. It should be noted that free beverages granted through a Sæson+ membership cannot be shared, as these remain with the purchaser.

You may only share with the number of people corresponding to the number of seats you have purchased in addition to your own seat. For example, if you have purchased a membership with 3 seats, you may share your benefits with 2 others. If you share benefits with more people than permitted, the Royal Danish Theatre reserves the right to remove such sharing arrangements.

For a 6+ membership with multiple seats, the number of people you may share with is determined by the number of seats purchased for 6 titles. For example, if you have purchased 8 seats for titles A, B, and C,

5 seats for title D, and 3 seats for titles E and F, you have 3 seats across 6 titles. In such a case, you may share your membership benefits with 2 others.

The purchaser of a membership may at any time cease sharing their membership with another person. Even if the purchaser shares their membership, the rights associated with the membership are not permanently transferred, and can therefore be withdrawn at any time by contacting the Royal Danish Theatre's Customer Service.

The sharing of a membership expires no later than at the end of the season on 31 July.

It is not possible to share a membership as a 3+ member

11. FURTHER DETAILS REGARDING SÆSON+ MEMBERS

11.1 Several series

You may sign up for all Sæson+ fixed series you want.

If you have already signed up for a Sæson+ fixed series, you cannot subsequently sign up for a 3+ or 6+ membership. Anything you buy beyond your Sæson+ fixed series will be considered additional purchases.

11.2 Orchestra seats

Unfortunately, it is not possible to sign up for a Sæson+ fixed series with seats in the orchestra rows at the Opera House and at the Old Stage. This is due to the fact that these rows are not available for all performances as they may be used for scenography or a large orchestra.

During the season, some performances will open up for several or all orchestra rows, and you can then exchange your seats in the series to seats in the orchestra rows.

11.3 Exchange of tickets

When you buy a Sæson+ fixed series, you commit to the performances that we have included in the specific series. However, you are entitled to change to other dates, free of charge, for as long as there are seats available.

If all performances in the series are exchanged, we cannot guarantee that we can offer you your fixed seats in the following season.

Please note that the exchange service does not apply to performances and concerts that are only performed once.

12. FURTHER DETAILS REGARDING 3+ AND 6+ MEMBERSHIP

12.1 One series

You may only purchase one membership for a series of either 3 or 6 titles. If you choose 3 titles, you obtain a 3+ membership, and if you choose 6 titles, you obtain a 6+ membership. The minimum 3 or 6 titles and the number of seats for each title purchased initially are referred to as the series. Anything you buy beyond this will be considered additional purchases.

If, as a 3+ member, you purchase at least 6 different titles during a season, you may contact the Royal Danish Theatre's Customer Service to be upgraded to a 6+ membership and receive the associated benefits from that date onward. The membership is not granted retroactively.

12.2 Exchange of tickets

You can exchange the tickets for the performances in your series if there are tickets available for the performance you want.

13. THEATRE CARDS

13.0 The Theatre Card is being discontinued

The sale of the Theatre Card ceased as of 31 December 2025. It will not be possible to renew a Theatre Card after this date. Theatre Cards purchased prior to this date will grant access to the associated benefits for one year from the date of purchase, after which the benefits will expire. Renewal of Theatre Cards will not be possible thereafter.

13.1 Discounts

13.1.1 Discounts for tickets and restaurants/cafés

The Theatre Card will give you a 10 % discount on standard tickets for all the Royal Danish Theatre's own performances, as well as a 10 % discount on all purchases in our restaurants and cafés.

13.1.2 Discounts for parking

The Theatre Card will give you a 50 % discount on parking at Q-Park at Magasin on Kongens Nytorv in connection with a performance. The discount applies in the hours 17:00h to 08:00h on business days and 10:00h to 08:00h on weekends.

13.1.3 Access to discounts

You can access your discounts via the Website under “My Profile” after having purchased the Theatre Card. The Theatre Card is electronic and is visible on the Website under “My Profile”.

13.2 Period of validity

The Theatre Card is valid from the date of activation and for the next 12 months. This also applies if the Theatre Card is purchased out of season. The Theatre Card will expire automatically.

If your Theatre Card is a plastic card from a previous season, it can still be used, even if the date on the card has expired.

13.3 Delivery of the Theatre Card

The Theatre Card is electronic and is visible on the Website under “My Profile”.

14. RIGHT OF CANCELLATION IN CONSUMER TRANSACTIONS

14.1 Right of cancellation

As a consumer, you have a right of cancellation of 14 days when purchasing gift vouchers and products, such as programmes and merchandise, on our Website or by telephone.

The right of cancellation expires 14 days after the day when you received your gift voucher or your product by post or by e-mail.

If the cancellation period expires on a public holiday, Saturday, Sunday, 5 June (the Danish Constitution Day), 24 December (the day of Christmas Eve) or 31 December (the Day of New Year’s Eve), the cancellation period will be extended to the following business day.

The cancellation period means that you have a period of 14 days from receipt of the gift voucher or the product to let us know if you wish to cancel your purchase.

If you exercise your right of cancellation, you must return any goods received to us no later than 14 days after the date on which you informed us of the cancellation.

You can let us know that you wish to cancel your purchase by submitting an e-mail to kundeservice@kglteater.dk or by using the standard cancellation form set out at the bottom of the Terms of Business.

14.2 Reimbursement of the purchase amount

If you cancel your purchase, your money will be reimbursed to you.

We will reimburse all payments received from you, including delivery costs, provided you choose the least expensive delivery option that we offered. If you choose a delivery option other than the least expensive one we offered, we will reimburse the portion of the delivery costs corresponding to the least expensive option.

We do not reimburse any costs you incur in connection with returning the goods. You are responsible for covering any return shipping costs.

We will reimburse the amount not later than 14 days from the date when we received your notification that you wish to cancel the purchase. The amount will be reimbursed by the same means of payment as that used by you for your purchase, unless otherwise agreed.

14.3 No right of cancellation

You do not have a right of cancellation in connection with the purchase of tickets or intermission orders on our Website or by telephone, see section 18(2), para (12) of the Danish Consumer Code (*forbrugeraftaleloven*). Therefore, you are not entitled to a refund of the payment for tickets or intermission orders purchased on our Website or by telephone.

Likewise, you do not have a right of cancellation if you have purchased a Ung+ membership and have used it by booking one or more tickets. This is due to the fact that you have given your explicit consent to losing your right of cancellation when the Ung+ membership is used, see section 18(2), para (2) of the Danish Consumer Code.

15. RIGHT TO COMPLAIN AND COMPLAINTS PROCEDURE

15.1 Right to complain about our events

You can complain about our events by e-mail to admin@kglteater.dk or by telephone +45 33 69 69 69.

If you wish to complain about our events, we recommend that you do so as soon as possible.

The defects rules of the Danish Sale of Goods Act (*købeloven*) do not apply directly to complaints about our events.

15.2 Right to complain in connection with the purchase of tickets, gift vouchers, season cards, theatre cards, intermission orders, and products

You can complain about your purchase of tickets, gift vouchers, memberships, intermission orders, and products by e-mail to kundeservice@kglteater.dk or by telephone +45 33 69 69 69.

When as a consumer you purchase products from us, the defects rules of the Danish Sale of Goods Act apply.

15.3 Complaints procedure

If as a consumer you wish to complain about your purchase on our Website or by telephone, you can contact us by email to kundeservice@kglteater.dk or by telephone +45 33 69 69 69. If the matter is not resolved, you may complain to:

Nævnenes Hus
Nævnenes Hus
Toldboden 2
DK-8800 Viborg

You can complain to Mæglingsteamet for Forbrugerklager via [Klageportalen for Nævnenes Hus](#).

When submitting a complaint, you must indicate our e-mail address: admin@kglteater.dk

16. LIABILITY

In the event of any technical issues affecting the Website, we will try to remedy the issue as soon as possible. Membership or subscription payments will not be reimbursed, neither in whole nor in part, as

a result of the Website being unavailable or not operating at optimum performance for short periods of time.

17. INTELLECTUAL PROPERTY RIGHTS

The intellectual property rights to the content on our Website, including copyrights, belong to us and may not be copied or used in any other context without our prior consent.

Links to the Website/ are allowed.

This means that if you wish to refer to our front page or to a specific subpage, for example if you wish to share it with others, you are free to link to the page, provided that the source is clearly indicated.

However, you are not allowed to link to our Website in such a way that our Website appears to be a part of another Website, for example by the use of framing or embedded links and other types of links disguising the fact that the Website is ours.

18. PERSONAL DATA

All collection, storage and other processing of personal data on behalf of the Royal Danish Theatre take place pursuant to our privacy policy, which is available [here](#).

19. APPLICABLE LAW AND VENUE

Any disputes between you and us concerning the use of our Website and purchases in this respect shall be subject to Danish law and decided by the Danish courts of law.

20. CONTACT DETAILS

Any questions concerning the use of the Website or concerning the content of these Terms of Business may be sent to us by e-mail: admin@kglteater.dk or telephone: +45 33 69 69 33

21. STANDARD CANCELLATION FORM

(This form is only to be completed and returned if you wish to exercise your right of cancellation when purchasing gift vouchers and products, such as programmes and merchandise, on our Website or by telephone, cf. 14.1)

- For the Royal Danish Theatre, August Bournonvilles Passage 2, DK-1055 Copenhagen K, e-mail: admin@kglteater.dk

- I/we (*) hereby inform that I/we (*) wish to exercise our right of cancellation in connection with my/our (*) purchase agreement for the following products (*)/delivery of the following services (*)

- Ordered on (*)/received on (*)

- Name of consumer(s)

- Address of consumer(s)

- Signature of consumer(s) (only if the content of the form is notified on paper)

- Date

(*) delete as necessary

22. UPDATING OF TERMS

We reserve the right to update the Terms of Business. You should therefore regularly access this website to familiarise yourself with our Terms of Business as applicable at any time, as you are subject to our Terms of Business when you use our Website.

The Terms of Business were last updated on June 9th 2026